

Web Reporting – ATM

www.directcash.net

DirectCash ATM Web Manual

DirectCash's web page provides settlement and reconciliation tools which allow your terminals to be conveniently monitored 24-7. These monitoring and reporting tools are available by single or multiple locations based on your grouping arrangements.

Convenience

- ▶ Secure Login
- ▶ 13 month history
- ▶ Exportable reporting: Excel, PDF, Word, CSF
- ▶ Customized reporting based on your requirements

Home Page

- ▶ Quick terminal status overview
- ▶ Access to cardholder traces
- ▶ Information bulletins
- ▶ Transaction Status Reports

Reporting

- ▶ Transaction reporting
 - ▶ Daily transactions
 - ▶ Monthly report
 - ▶ Annual report
- ▶ Deposit reporting
 - ▶ Deposits by terminal
 - ▶ Deposits by account
- ▶ Administrative reporting
 - ▶ Partial dispense by terminal report

Secure Login

www.directcash.net



DIRECT Cash PAYMENTS INC.®

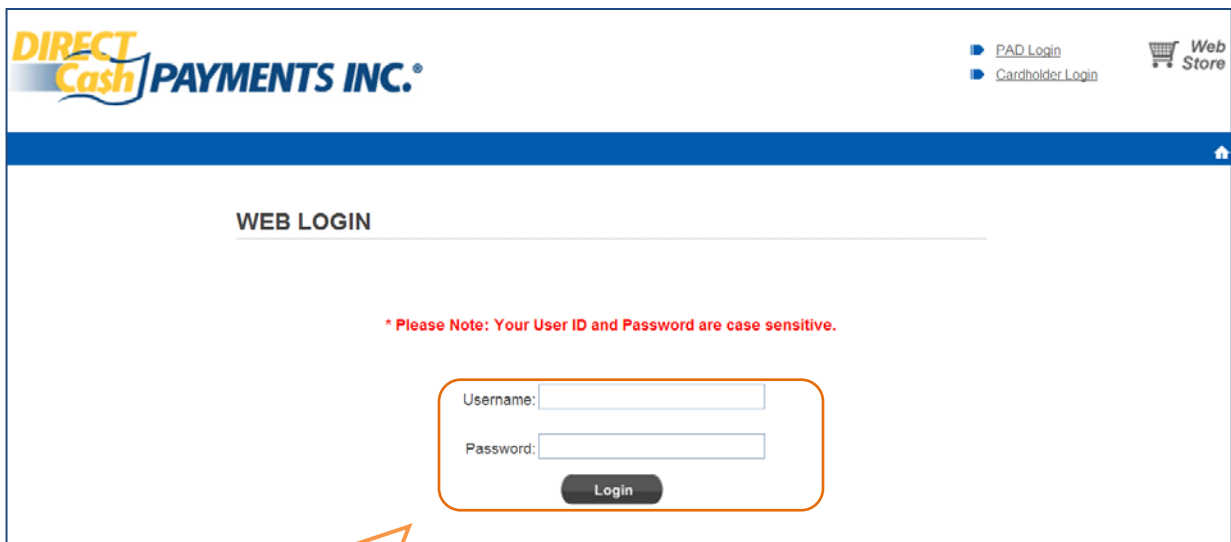
[Cardholder Login](#)
[Web Report Login](#)

[Print](#)
[Web Store](#)

The DirectCash ADVANTAGE

- o Industry leader
- o National sales and service infrastructure
- o In-house 24/7 technical support centre
- o Security focused and invested

Enter login information



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[PAD Login](#)
[Cardholder Login](#)

[Web Store](#)

WEB LOGIN

*** Please Note: Your User ID and Password are case sensitive.**

Username:

Password:

[Login](#)

If you are unsure what your user name and password are:

Call 1-888-414-3733

Home Page

DIRECT Cash PAYMENTS INC.®

PAD Login | Cardholder Login | Log Out | Web Store

ATM Details | User Management | Terminal Status [] Go

ATM Home | Transaction Reporting | Deposit Reporting | Admin Reporting

Today's Terminal Info

Welcome

Time Sensitive
Request for Journal Information | 0 New Requests | [- View -](#)

We require confirmation as to whether the transaction in question was a valid or unsuccessful dispense.

- ATM Instruction
- POS Instruction

SUMMARY OF TERMINALS

Total Up: 4 | Total Down: 0 | Total Warning: 0 | Total Terminals: 4

LOCATION INFO

- Merchant Name
- Address
- Contact Name
- Phone Number
- Fax Number

[Click Here to request changes to the information above](#)
[Click Here to change you bank account or surcharge info](#)

ATM STATUS

- Terminal ID
- Serial Number
- Surcharge Amount: \$3.00
- ATM Status: ●
- Status Description: ATM UP
- ATM Make & Model: Triton RL2000
- Cassette 1 Notes: \$20
- Status Monitoring: Enabled
- Time to Last Trans: 2 days
- 10 Days Disp Avg.: \$2,554.00

Note: In Terminal Status below, you can retrieve the Terminal Status Code by holding your mouse over the ●, ●, or ● icons

CURRENT TERMINAL STATUS

Get Up | Get Down | Get Warning | Get All Terminals

Term ID	Name	Description	Balance
---------	------	-------------	---------

Don't forget to check for information bulletins

[Bulletins](#)

Quick Terminal Status

CURRENT TERMINAL STATUS				Get Up	Get Down	Get Warning	Get All Terminals
Term ID	Name	Description	Balance				
Select individual terminal ID to view:					ATM UP	\$ 2,120.00	
▶ Current Terminal Status					ATM UP	\$ 6,280.00	
▶ Current Day Transactions					ATM UP	\$ 3,260.00	
▶ Balance Summary					ATM UP	\$ 1,380.00	

Detailed Terminal Status – includes current day's transactions

CURRENT TERMINAL STATUS				Get Up	Get Down	Get Warning	Get All Terminals
Term ID	Name	Description	Balance				
Selected ATM		ATM UP	\$ 2,120.00				

TRANSACTION DETAILS								Click for Historical Transactions	Close
Card #	TranType	TermDate	Term Time	Seq #	Amt	SurchFee	Result		
2350	Withdrawal	08/12/2012	19:14:45	5440	\$20.00	\$2.00	Appr		
0018	Withdrawal	08/12/2012	19:23:49	5441	\$120.00	\$2.00	Appr		
3057	Withdrawal	08/12/2012	19:56:12	5442	\$100.00	\$2.00	Appr		
6483	Withdrawal	08/12/2012	20:05:25	5443	\$40.00	\$2.00			
6483	Withdrawal	08/12/2012	20:06:10	5444	\$20.00	\$2.00			
0100	Withdrawal	08/12/2012	20:25:18	5445	\$100.00	\$2.00			

BALANCE SUMMARY							
Cash Disp	Tot Surch	Tot Chrged	Reversals	Withdrawals	Approved	Denied	Balance
\$420.00	\$12.00	\$432.00	\$0.00	6	6	0	\$2,120.00

Check terminal status for MULTIPLE terminals

▶ CURRENT TERMINAL STATUS  [Get Up](#)  [Get Down](#)  [Get Warning](#)  [Get All Terminals](#)

Terminal Status Report


- ▶ Real time reporting
- ▶ Error code information


Terminal List

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Last Communication	Terminal ID	Site Name	Balance	Last Transaction	Machine Status	Error Code	Province
Aug 13 2012 8:12AM	D0000000	Location Name	\$2,120.00	08/13 08:12 WTD: Approved	OK	ATM UP	AB
Aug 13 2012 10:51AM	D1111111	Location Name 2	\$6,180.00	08/13 10:51 WTD: Approved	OK	ATM UP	AB
Aug 13 2012 9:19AM	D2222222	Location Name 3	\$3,260.00	08/13 09:19 WTD: Approved	OK	ATM UP	AB
Aug 13 2012 9:17AM	D3333333	Location Name 4	\$18,140.00	08/13 09:17 WTD: Approved	OK	Receipt Printer BROKE	MB

Check for "DOWN" terminals

▶ CURRENT TERMINAL STATUS  [Get Up](#)  [Get Down](#)  [Get Warning](#)  [Get All Terminals](#)

Term ID	Name	Description	Balance
		 Feed Failure/Cassette Empty	\$ 2,000.00
		 Feed Failure/Cassette Empty	\$ 40.00
		 Feed Failure/Cassette Empty	\$ 11,980.00

Check "Warnings"

▶ CURRENT TERMINAL STATUS  [Get Up](#)  [Get Down](#)  [Get Warning](#)  [Get All Terminals](#)

Term ID	Name	Description	Balance
		Dispenser BROKE	\$ 53,260.00
		Dispenser OUT	\$ 0.00

Transaction Reporting

▶ Daily Transactions

Web Reports - Daily Transactions Report

This report provides the detailed transactions which make up the deposit for a specific date range.

TERMINAL INFORMATION
SELECT THE TERMINAL ID BELOW

Use the dropdown list to select either terminal ID or location name

DATE INFORMATION
ENTER THE START AND END DATES FOR THE REPORT

START DATE: [] END DATE: []

Enter the date range you wish to review

REPORT FORMAT
SELECT YOUR REPORT FORMAT

You can select to export your report to another format other than HTML. HTML (Default)

Generate Report >> Please Note: Report information is delayed 30 minutes

▶ Sample – Daily Transaction Report

TransactionDetail - Report Viewer

Daily Transactions

Terminal ID: [] Statement Period: 03/03/2012 - 03/03/2012

Location Information: []

All reporting is exportable into multiple formats, including Excel and CSV

Settle Date	Trans Date	Trans Time	Tran Type	Card Number	Requested Amt	Trans Fee	Dispensed Amt	Surch Amt	Trans. No	Response Code
3/3/2012										
3/3/2012	3/2/2012	19:10:34	Withdrawal	5892*****6173	\$60.00	\$2.00	\$60.00	\$2.00	00745	Approved
3/3/2012	3/2/2012	19:15:22	Withdrawal	4506*****0532	\$140.00	\$2.00	\$140.00	\$2.00	00746	Approved
3/3/2012	3/2/2012	19:16:38	Withdrawal	5892*****1580	\$100.00	\$2.00	\$100.00	\$2.00	00747	Approved
3/3/2012	3/2/2012	19:17:36	Withdrawal	4506*****4765	\$20.00	\$2.00	\$20.00	\$2.00	00748	Approved
3/3/2012	3/2/2012	19:25:35	Withdrawal	5448*****1073	\$60.00	\$2.00	\$60.00	\$0.00	749	Approved
3/3/2012	3/2/2012	19:26:48	Withdrawal	5892*****7745	\$300.00	\$2.00	\$300.00	\$2.00	00750	Approved
3/3/2012	3/2/2012	19:29:40	Withdrawal	4506*****8639	\$40.00	\$2.00	\$40.00	\$2.00	00751	Approved
3/3/2012	3/2/2012	19:30:51	Withdrawal	5007*****4867	\$160.00	\$2.00	\$160.00	\$2.00	00752	Approved
3/3/2012	3/2/2012	19:32:29	Withdrawal	4506*****4796	\$140.00	\$2.00	\$140.00	\$2.00	00753	Approved
3/3/2012	3/2/2012	19:39:54	Withdrawal	5127*****4162	\$200.00	\$2.00	\$200.00	\$0.00	754	Approved
3/3/2012	3/2/2012	19:40:36	Withdrawal	4536*****3302	\$40.00	\$2.00	\$40.00	\$2.00	00755	Approved
3/3/2012	3/2/2012	19:41:37	Withdrawal	6294*****2083	\$100.00	\$2.00	\$100.00	\$2.00	00756	Approved
3/3/2012	3/2/2012	19:41:37	Withdrawal	6294*****2083	\$100.00	\$2.00	(\$40.00)	\$0.00	00756	Approved
Totals for Day:			13		\$1,460.00	\$26.00	\$1,320.00	\$20.00		

Transaction numbers match your ATM Journal

Dispensed amounts match your deposits

All Taxes Included Printed On: 8/13/2012 1

▶ **Monthly Statement**

The screenshot shows the 'Web Reports - Monthly Statement' page. The left sidebar contains a navigation menu with 'Monthly Statement' highlighted. The main content area has three sections: 'TERMINAL INFORMATION' with a dropdown for terminal ID/location name; 'DATE INFORMATION' with dropdowns for month (March) and year (2012); and 'REPORT FORMAT' with a dropdown for report format (HTML (Default)). A 'Generate Report >>' button is highlighted with a callout box. A note at the bottom right states 'Please Note: Report information is delayed 30 minutes'.

Select the month and year you wish to view

Use the dropdown list to select either terminal ID or location name

TIP

If you do a Day Close and a Cassette Close at the same time the deposits will match the dispensed value on the Cassette Close

▶ Sample – Monthly Statement



Monthly Statement of Account									
Attention: MANAGER					March 2012				
Terminal ID:									
Transactional Information						Deposits			
Date	App W/D	Declined	Dispensed Amount	Surch Amount	Seq Num	Vault Cash	Surch	Adjust	
03/01/2012	89	22	\$12,480.00	\$166.00	625	\$12,480.00	\$166.00		
03/02/2012	94	24	\$10,960.00	\$174.00	744	\$10,960.00	\$174.00		
03/03/2012	12	0	\$1,320.00	\$20.00	756	\$1,320.00	\$20.00		
Dayclose 03/06/2012	617	168	\$69,500.00	\$1,162.00	4 To 756				
03/07/2012	107	24	\$7,640.00	\$206.00	890	\$7,640.00	\$206.00		
03/08/2012	67	10	\$5,880.00	\$128.00	967	\$5,880.00	\$128.00		
03/09/2012	87	23	\$10,700.00	\$170.00	1078	\$10,700.00	\$170.00		
03/10/2012	84	15	\$8,000.00	\$156.00	1177	\$8,000.00	\$156.00		
03/11/2012	97	11	\$7,680.00	\$192.00	1287	\$7,680.00	\$192.00		
03/12/2012	60	4	\$5,620.00	\$108.00	1351	\$5,620.00	\$108.00		
03/13/2012	20	2	\$1,500.00	\$34.00	1373	\$1,500.00	\$34.00		
Dayclose 03/13/2012	522	14	\$47,020.00	\$992.00	757 To 1373				
03/14/2012	115	13	\$11,740.00	\$218.00	1502	\$11,740.00	\$218.00		
03/15/2012	85	2	\$7,560.00	\$164.00	1593	\$7,560.00	\$164.00		
03/16/2012	99	7	\$10,780.00	\$190.00	1700	\$10,780.00	\$190.00		
03/17/2012	96	12	\$9,420.00	\$184.00	1808	\$9,420.00	\$184.00		
03/18/2012	67	15	\$5,780.00	\$132.00	1892	\$5,780.00	\$132.00		
03/19/2012	61	4	\$4,760.00	\$122.00	1957	\$4,760.00	\$122.00	(\$22.00)	
03/20/2012	45	7	\$2,360.00	\$88.00	2009	\$2,360.00	\$88.00		
Dayclose 03/20/2012	568	49	\$52,400.00	\$1,098.00	1374 To 2009				
03/21/2012	104	9	\$10,380.00	\$196.00	2122	\$10,380.00	\$196.00		
03/22/2012	74	8	\$7,420.00	\$146.00	2205	\$7,420.00	\$146.00		
03/23/2012	93	14	\$9,360.00	\$186.00	2312	\$9,360.00	\$186.00		
03/24/2012	103	10	\$11,420.00	\$200.00	2425	\$11,420.00	\$200.00		
03/25/2012	64	4	\$5,060.00	\$128.00	2494	\$5,060.00	\$128.00		
03/26/2012	59	15	\$7,220.00	\$114.00	2568	\$7,220.00	\$114.00		
03/27/2012	54	17	\$7,720.00	\$106.00	2630	\$7,720.00	\$106.00		
Dayclose 03/27/2012	551	119	\$58,580.00	\$1,076.00	2010 To 2639				
03/28/2012	168	34	\$17,700.00	\$320.00	2845	\$17,700.00	\$320.00		
03/29/2012	76	27	\$7,700.00	\$150.00	2951	\$7,700.00	\$150.00		
03/30/2012	116	27	\$13,360.00	\$228.00	3095	\$13,360.00	\$228.00		
03/31/2012	86	18	\$9,400.00	\$162.00	3199	\$9,400.00	\$162.00		
Total	2282	378	\$230,920.00	\$4,386.00		\$230,920.00	\$4,386.00	(\$22.00)	

The Transaction Detail Report shows you the transactions included in this deposit

Look for adjustments netted off your deposits. Details are included in the Deposits by Terminal report

Deposits total your "Day Close" amount
Sequence numbers match your journal

Total Monthly Deposits

▶ Annual Statement

▶ Sample – Annual Statement

Annual Statement of Account

Terminal ID: _____ Statement Period: 03/01/2011 - 03/31/2012

Location Information: _____

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Monthly ATM Transactions

Monthly Surcharge Revenue

Month	Transactional Information				Daily Deposits		Monthly Deposits	
	App W/D	Declined	Dispensed Amt	Surch Amt	Surcharge	Adjust	Surcharge	Adjust
February 2012	422	88	\$44,740.00	\$802.00	\$802.00	\$0.00	\$0.00	\$0.00
March 2012	2282	378	\$230,920.00	\$4,386.00	\$4,384.00	\$0.00	\$0.00	\$0.00
Grand Total	2704	466	\$275,660.00	\$5,188.00	\$5,186.00	\$0.00	\$0.00	\$0.00
Monthly Averages	1,352.00	233.00	\$137,830.00	\$2,594.00	\$2,593.00	\$0.00	\$0.00	\$0.00
Daily Averages	45.07	7.77	\$4,594.33	\$86.47	\$86.43	\$0.00	\$0.00	\$0.00

* Deposits are based on the calculate deposits from the 1st of the month to the last day of the month.

Annual Statement summarizes monthly deposits for you with graphical information on Transactions and Surcharges

Deposit Reporting

Deposits by Terminal

Web Reports - Deposits by Terminal

The Deposits By Terminal Report provides daily deposit details for all terminals. It also shows why an adjustment was done as well as indicate what bank account was used.

TERMINAL INFORMATION
 SELECT THE TERMINAL ID BELOW
 [Dropdown menu]

DATE INFORMATION
 ENTER THE START AND END DATES FOR THE REPORT
 START DATE [Text input] [Calendar icon] END DATE [Text input] [Calendar icon]

REPORT FORMAT
 SELECT YOUR REPORT FORMAT
 You can select to export your report to another format other than HTML. [HTML (Default) dropdown]

Generate Report >> Please Note: Report information is delayed 30 minutes

Callouts:
 - "Use the dropdown list to select either terminal ID or location name" (points to the terminal ID dropdown)
 - "Enter the date range you wish to review" (points to the start and end date fields)
 - "This report shows you adjustment details" (points to the 'ADJUSTMENT' rows in the sample report below)

Sample – Deposit by Terminal

Deposits By Terminal

Terminal ID: [] Settlement Period: March 19, 2012 to March 19, 2012

Information

Callouts:
 - "An account ID is a unique identifier for your Bank account. You will need this to run the 'Deposits by Account' report" (points to the 'Bank Account ID' column header)

Settlement Date	20120319				
Originator	Trans Date	Trans Type	Amount	Bank Account ID	Details
ADJUSTMENT	2012/03/19	Surcharge ATM	(\$2.00)		Card Holder adj. for seq: 313 Tran Date: 2/27/2012 8:44:19 AM, Daily Surcharge from trace
SETTLEMENT	2012/03/19	Surcharge ATM	\$122.00		\$122.00 Total Surcharge Collected at 100%
ADJUSTMENT	2012/03/19	Vault Cash	(\$20.00)		Card Holder adj. for seq: 313 Tran Date: 2/27/2012 8:44:19 AM, Daily Vault Cash from trace
SETTLEMENT	2012/03/19	Vault Cash	\$4,760.00		\$4760.00 Amount Dispersed at 100%
			\$4,860.00	Total	

Callouts:
 - "This report shows you adjustment details" (points to the 'ADJUSTMENT' rows)
 - "An account ID is a unique identifier for your Bank account. You will need this to run the 'Deposits by Account' report" (points to the 'Bank Account ID' column header)

Deposit Reporting

▶ Deposit by Account

- ATM Home
- Transaction Reporting
- Deposit Reporting
 - Deposit By Acct
 - Deposit By Term
- Admin Reporting

Web Reports - Deposits by Account

If you receive one deposit today then this report will show you the breakdown of those deposits.

If you do not know your Bank Account Identifier, run the [Deposits by Terminal](#) report to retrieve it.

BANK ACCOUNT IDENTIFIER

ENTER THE BANK ACCOUNT IDENTIFIER OF THE ACCOUNT IN THE TEXTBOX BELOW

DATE INFORMATION

ENTER THE START AND END DATES FOR THE REPORT

START DATE END DATE

REPORT FORMAT

SELECT YOUR REPORT FORMAT

You can select to export your report to another format other than HTML.

Please Note: Report information is delayed 30 minutes

Find your Account Identifier in your "Deposit by Terminal Report"

Enter the date range you wish to review


▶ Sample – Deposit by Account

This report is useful when you receive one deposit for multiple terminals. It allows you to break down your daily deposit by terminal

Deposit By Bank Account

Deposit Dates: March 19, 2012 to March 19, 2012

Bank Account Identifier:



Deposit Settlement Date: 3/19/2012

Daily	File ID: 1961	Term ID	Term Name	Trans Date	Originator	Trans Type	Amount	Details
		D0000000		3/19/2012	SETTLEMENT	Surocharge ATM	\$80.00	\$80.00 Total Surocharge Collected at 100%
		D0000000		3/19/2012	SETTLEMENT	Vault Cash	\$1,580.00	\$1580.00 Amount Dispensed at 100%
		D1111111		3/19/2012	SETTLEMENT	Vault Cash	\$800.00	\$800.00 Amount Dispensed at 100%
		D1111111		3/19/2012	SETTLEMENT	Surocharge ATM	\$14.00	\$14.00 Total Surocharge Collected at 100%
		D2222222		3/19/2012	SETTLEMENT	Vault Cash	\$4,780.00	\$4780.00 Amount Dispensed at 100%
		D2222222		3/19/2012	ADJUSTMENT	Vault Cash	(\$20.00)	Card Holder adj. for seq: 313 Tran Date: 2/27/2012 8:44:19 AM, Daily Vault Cash from trace
		D2222222		3/19/2012	ADJUSTMENT	Surocharge ATM	(\$2.00)	Card Holder adj. for seq: 313 Tran Date: 2/27/2012 8:44:19 AM, Daily Surocharge from trace
		D2222222		3/19/2012	SETTLEMENT	Surocharge ATM	\$122.00	\$122.00 Total Surocharge Collected at 100%
							\$7,314.00	
							\$7,314.00	GRAND TOTAL

Administrative Reporting

▶ Partial Dispense Report

Partial dispense fees are charged the 15th day of the Month following. If you are looking for which transactions make up May's fee you will need to look for April's transactions

Use the dropdown list to select either terminal ID or location name

Please make sure you have selected a Terminal and Date.

▶ Sample Partial Dispense Report

PARTIAL DISPENSE RESULTS						
PARTIAL DISPENSE DETAILS						
TerminalDate		TerminalTime		TermSeqNo	Requested	Completed
20120401		115224		3904	\$400.00	\$100.00
Withdrawals	Partials	Allowed	Sanctionable	FeePer	Admin	Total
87	1	0	1	\$4.00	\$10.00	\$14.00